



Sliding Fee Scale FREQUENTLY ASKED QUESTIONS

1. What is a Sliding Fee Scale?

The Sliding Fee Scale allows you to pay reduced fees for services provided by Juneau Youth Services.

2. Who is eligible for the Sliding Fee Scale?

Any Juneau Youth Services client whose household income is at or below 250% of the Federal Poverty Level.

3. I already have insurance. Should I apply?

Medicaid Recipients - No, if your family maintains coverage through Medicaid/Denali KidCare, you will not be invoiced. If your family income meets the threshold for Medicaid/Denali KidCare coverage you are expected to apply prior to being considered for sliding fee scale benefits.

Private Insurance (Blue Cross, Aetna, Tri-Care, etc.) Recipients – Yes, because you may pay less than your insurance co-pay for the services received.

4. I have good health insurance coverage – will it pay for services at Juneau Youth Services?

Not always. Most health insurance plans do not pay for non-clinical or residential services. Each plan is different, so it is beneficial for us to have your health insurance information before services begin, so that we can determine what they will or will not pay for.

5. If we do not have Medicaid, how much will our family have to pay for services?

First we look at the total value of services provided during the month. Then we look at other insurance sources that may pay for all or a part of your invoice. Then we will place your family on the sliding fee scale which applies discounts based on your family's annual income level and the number of family members living in your household. Using these pieces of information, your level of financial responsibility is determined and invoices will be mailed to you monthly.

6. How often does my Sliding Fee Scale application need to be renewed?

April 1 of each year or if your financial situation changes for any reason. If the application is not submitted prior to the end of the renewal period, the responsible party is invoiced for the full cost of services.

7. What does “household member” mean?

Household members are related or unrelated adults living in the same house or apartment who share living expenses (rent, utilities, cars, meals, etc.) and their dependent children. Any adult counted as part of the household must provide proof of income. If an adult household member refuses to provide proof of income, they cannot be counted toward the household size.



8. What is proof of income?

Proof of income includes all employment, disability, social security, veteran's benefits, alimony payments, retirement income, unemployment, child support payments, and any other income paid through unofficial means.

9. What happens if I don't have proof of household income for each household member with me?

You will not receive reduced fees using the Sliding Fee Scale until proof of income is provided. Income can be verified by providing any of the following documents.

- Last year's tax return.
- Check stubs of the last two payments received from your employer, social security, disability, veteran's benefits, unemployment etc. If you do not receive a payment stub for income, provide a copy of your bank statement for the past month.
- A statement from your employer that includes how many hours you work per week and hourly pay.

10. What if we cannot afford to pay the sliding fee charges?

We have a sliding fee waiver process for families who cannot afford the sliding fee charges. To apply for a waiver, you complete a form describing your need for the waiver. Once this information is received, a decision is made whether to waive part or all of the sliding fee charges.

How to Apply

- *Fill out the **Sliding Fee Scale Application**.*
- *For each **adult** in your household, provide documents to prove income.*